

Policy Change

- Effective Monday, December 1, 2008, no checks will be accepted for payment of an **account which has been disconnected for non-payment**. Cash, Cash Equivalents (money order, cashier's check), or credit cards will be the only form of payment. Payments for all other accounts may be made as usual. We appreciate your understanding in this matter.
- Effective Monday, December 1, 2008, no account information will be given out by telephone or in person unless you are listed on the account. No account may be opened without proper picture I.D. This is an effort to protect the privacy of our customers as part of new federal guidelines.