

About Your Bill

Each water meter is read one time per month. If a reading appears to be excessive the meter is re-read before the account is billed.

No water meter in the Monroeville Water Works distribution system is estimated!

Each water bill offers information, which you may find helpful:

- • A current reading and date read
- • A previous reading and date read
- • The usage for the month
- • Last payment date and amount
- • A breakdown of services for which you are paying
- • A 12 month usage history

While water, sewer, and garbage are billed and paid through the Monroeville Water Works office, the collected sewer and garbage monies are remitted to the City of Monroeville monthly.

For accounts with a due date of the 10th, the meters are read during the first two weeks of the month and the bills are mailed out by the 20th of the previous month.

For accounts with a due date of the 25th, the meters are read during the last two weeks of the month and the bills are mailed out by the 5th of the month.

Water bills are due upon receipt! Any bill unpaid after the due date is considered delinquent and is subject to disconnect without further notice. If it becomes necessary to discontinue service, a charge of \$50.00 will be added to the amount of your bill, which must be paid in full before service will be restored.

The due date located in the top right corner of you bill **DOES NOT** apply to past due amounts which are subject to immediate cut off.

A late fee of \$5.00 or 10% (whichever is greater) of the water amount due is assessed on each water bill not paid by the due date.

When paying your bill please include the top stub with your payment so that your payment will be posted to the correct account